

PERTH HOME AND OFFICE CLEANING

Package list & T/C

Terms & Conditions Apply:

General Condition

- We always give an estimated price to our clients on call, it may vary according to the condition of the property to be cleaned, any change in price will be informed to the client before starting the job.
- After the final inspection done by the real estate (it must be within 4 day of our cleaning), if they found any issues regarding our cleaning services, soon after getting the list of re-cleaning we will send our cleaners back within 3 working days to re-clean the specific areas (must be from the services mentioned in our end of lease package).
- In hourly clean job, cleaners won't be coming back to re-clean anything, as we don't take any responsibility of re-cleaning in hourly cleaning job Customer responsibility check work before cleaner leave.
- In end of lease cleaning package, cleaners will only come once for re-cleaning if any.
- We only take responsibility List of cleaning mention in invoice list, not of fixing/amending things. If any thing is damaged or permanent stains/marks we can only try our best but cannot do much about it
- If in case parking is not available on the cleaning site, it will be clients responsibility to provide/pay for parking to the cleaners.
- We will clean and sweep outside areas such as balconies, carports, verandahs, patios and garages and remove cobwebs on request. Rate apply
- Additional charge will apply for (Fridge cleaning, Microwave cleaning, Dish washer cleaning)
- Furnisher house cleaning price different the unfurnished house.

Before cleaning day

- Your gas water and electric supply are not disconnected (Must be working)
- Hot water must work at cleaning time for quality work
- If you book the unfurnished property for end of lease cleaning your house must be empty before cleaner arrived, if cleaner find your furnisher still in the house or you moving then they can charge you waiting charge, cancel or rescheduled the booking (charge will apply)
- Please cleaner your all trash material (Paper, old kids toys old clothes) From the house
- Any type of fixing does it before cleaning done (Patching on walls or paint) because it make effects on your cleaning warranty.
- 10 % booking fee required for booking If we not received deposit your booking will not confirm

Refund policy

- With a booking we take a 10% present of total amount, which is not refundable if your booking date in next six day.

Property condition

- Please provide us true information like (Furnish or unfurnished, single story or Double story property) condition of your property like how dusty or dirty your house.

Rescheduled Policy

- One you booking cleaning and want to rescheduled the date only one rescheduled will be fee (Subject to cleaner availability) On 2nd rescheduled time 30 \$ fee will charge.

OUR PACKAGE DETAILS FOR VACATE CLEANING

Windows

- Windows cleaning inside including pan, sills, and track only
- Windows cleaning outside (if possible without ladder Fixed fly screen windows cloud not clean from outside)

Kitchen

- Kitchen sink, bench top, stove top, cupboards inside and out side, rang hood
Cleaned and sanitized
- Oven and grill cleaned inside and outside

General

- Ceiling and exhaust fans throughout house cleaned
- All tiled surface mopped only
- Vacuum throughout
- Interior cobweb removed
- Wall spot cleaned (if need a wall wash and pencil mark and heavy scratches in walls and inside the cupboard charge extra)
- Skirting board dusted and wiped
- Split AC filter clean (But if you have a air con duct in every room it will charge 5 \$ for each room we pull down and wash)

Bathroom & Toilets

- Bathroom benches, bath, mirrors, shower cleaned and Sanitized
- Shower screens cleaned
- Shower area tiles and grout cleaning
- Toilets Bowl cleaned and sanitized

Window Blinds

- Windows blinds dusted (Extra coast for wash)

Light & switches

- Light fitting, light switches, power point and door handles Cleaned

Laundry

- Laundry benches sink and cupboards inside and out side cleaned and sanitized

Garage and storeroom

- Garage and store room are not include in package please let us if you want to add on

Regard
Ban